





## THE BIKE RACK

## PASSHOLDER CODE OF CONDUCT

The City of Cleveland and The Downtown Cleveland Alliance offer the region's first full service bicycle parking and commuter center. We ask everyone utilizing this facility to follow a few simple rules regarding conduct:

- 1. The Bike Rack is a shared, family-friendly recreational facility.
  - a. The locker room area is not private and is open to public viewing.
  - b. Please change clothes in one of the private shower rooms.
  - c. Limit shower time to 15 minutes.
  - d. Keep the facility neat and clean.
  - e. Do not leave clothing or other personal belongings on benches or in the shower rooms.
  - f. Do not use angry or vulgar language, including swearing, name-calling or shouting.
  - g. Lewd, provocative or other inappropriate behavior, including sexual activity or conduct is prohibited and may result in the revocation of your pass holder status.
- 2. You are responsible for your bicycle and other personal belongs.
  - a. Do not leave belongings in lockers overnight. Remove all belongings when you leave the facility.
  - b. Do not use the bike racks for anything other than bicycle parking.
  - c. Locks will not be provided for changing room lockers or bike racks. If you forget your locks, they will be available for rental.
  - d. This facility is not to be used for long-term bicycle storage.
  - e. The Bike Rack is not responsible for lost or stolen items.
- 3. Respect your safety and the safety of fellow Bike Rack users.
  - a. The Bike Rack is a tobacco free environment; tobacco use of any kind is prohibited.
  - b. Never allow anyone else to follow you into the facility or use your electronic key access card.
  - c. Fighting, harassment or intimidation of other patrons by words, gestures, body language or other threatening behavior is prohibited.
  - d. Theft or other behavior that results in destruction of property may result in revocation of your pass holder status and subject you to arrest and/or prosecution.
  - e. Weapons are prohibited in the facility.
  - f. The use of cameras or other visual recording devices is not permitted in the locker room area.
  - g. Do not loiter or sleep in the facility.
  - h. Appropriate attire is required outside the private shower rooms.

Your safety is a priority at The Bike Rack. Call (216) 621-6000 to request a Clean and Safe Ambassador if you feel unsafe or spot suspicious activity. For serious emergencies call 9-1-1. Please alert the attendant on duty of any problems or facility maintenance issues.